

# Acceptable Use Policy (AUP)

Effective Date: 3rd May 2025

Company: AI Property Portal LTD

Email: support@propertyportal.ai

This Acceptable Use Policy sets the rules for using the PropertyPortal.ai platform, including all content, tools, and features provided by AI Property Portal LTD. By using the platform, you agree to comply with this policy at all times.

## 1. Permitted Use

You may use PropertyPortal.ai solely for lawful purposes and in accordance with our terms and conditions. The platform is intended to support property research, analysis, and personal or professional decision-making.

## 2. Prohibited Activities

You may not use the platform to:

- Copy, scrape, or harvest data or content from the platform using automated tools (e.g., bots, spiders, crawlers)
- Reverse engineer, decompile, or attempt to extract source code or algorithms
- Resell, sublicense, or distribute the platform's output or data to third parties
- Use the platform for high-volume batch processing without prior written permission
- Transmit any malware, viruses, or other malicious software
- Attempt to gain unauthorized access to the platform, its servers, or other user accounts
- Misrepresent your identity or affiliation with any entity
- Upload, transmit, or share any content that is unlawful, defamatory, offensive, or violates third-party rights
- Engage in any activity that could damage, disable, or interfere with platform performance or other users' access

## 3. Account Security

You are responsible for:

- Maintaining the confidentiality of your login credentials

- All activities that occur under your account
- Immediately reporting any unauthorized use to [support@propertyportal.ai](mailto:support@propertyportal.ai)

#### 4. Fair Use Limits

We may set limits on usage to ensure fair access to all users. For example:

- Daily cap on the number of AI estimates per user
- Restrictions on excessive report downloads
- Abuse or circumvention of fair use limits may result in suspension or termination of access.

#### 5. Monitoring and Enforcement

We reserve the right to:

- Monitor usage patterns and content for compliance
- Investigate violations of this AUP
- Remove access or content that violates this policy, without notice
- Take legal action where necessary

#### 6. Consequences of Violation

Violating this AUP may result in:

- Immediate suspension or termination of your account
- Legal action or liability for damages
- Notification to law enforcement if applicable

#### 7. Changes to This Policy

We may update this Acceptable Use Policy at any time. Continued use of the platform after changes are made constitutes acceptance of the revised terms.